

CALL CENTER SPACE

DOWNTOWN PITTSBURGH

THE PITTSBURGH INFORMATION TECHNOLOGY CENTER IS HANDS DOWN THE MOST SECURE AND LOGICAL LOCATION IN ALL OF PENNSYLVANIA FOR YOUR CALL CENTER NEEDS.

- REDUNDANCY OF FIBER CARRIERS
- REDUNDANCY OF TELECOM PROVIDERS
- REDUNDANCY OF ELECTRICAL TRANSFORMERS
- FULL GENERATOR BACK UP
- ON SITE FOOD AND BEVERAGE
- ON SITE RECREATION ROOM
- PUBLIC TRANSPORTATION
- OPERATING 24/7
- DAY CARE CENTERS NEARBY

Locate Your Call Center in the Pittsburgh Information Technology Center Downtown and Enjoy Access to:



DQE's 200-mile dark fiber network hub

**Yipes
Penn Telecom,
Qwest
Expedient
Verizon
YYireless.1.net**

**Telcov
Level 3
Sprint
MCI**

Local Management Guarantees:

- Simple Contract
- Simple Cost Structure
- Immediate Response Time
- Neutral Environment
- Access 24/7

**If your current Call Center cannot offer this
level of sophistication AND convenience OR if
you need additional Call Center space, contact:**

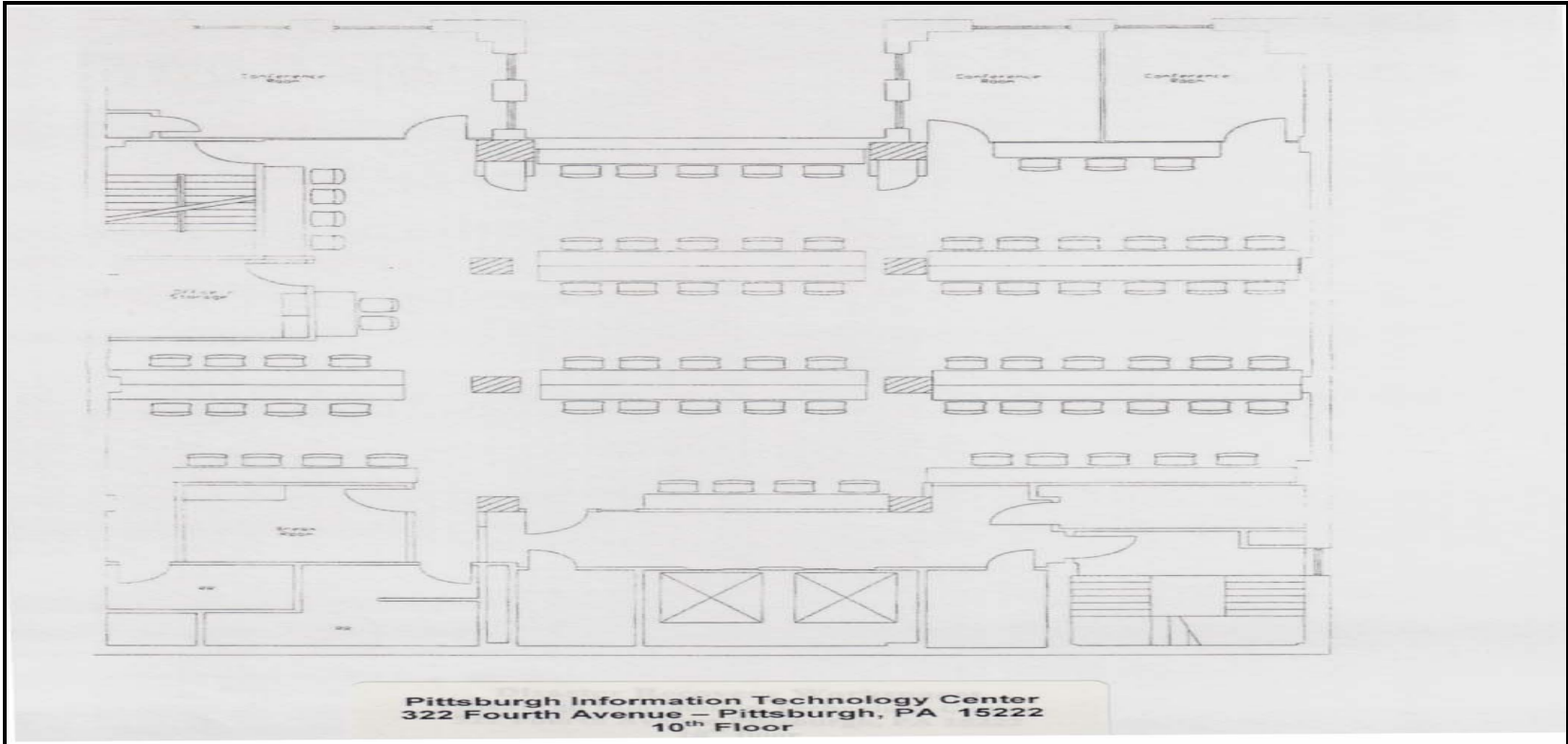
**The Pittsburgh Information Technology Center
322 Fourth Avenue
Between PPG and One Oxford Centre
Downtown Pittsburgh
412-471-6868**

E.V.BISHOFF CO.
OWNER OPERATED PROPERTIES

Office Leasing
MADE SIMPLE.

www.evbc.com

Typical Call Center Floor Will Accommodate 50- 80 People depending on layout



Testing of Center

E.V. BISHOFF CO.
OWNER OPERATED PROPERTIES

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MADE SIMPLE.®

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Our commitment to excellence is illustrated by our stringent testing of all mission critical equipment in the Center.

Testing includes:

Generator:

- **Monthly Inspections by Beckwith Power Systems**

Sonet:

- **24 hr per day ping tested**

Fuel Tanks & Pumps:

- **Regular preventative maintenance inspections performed by our in-house technicians**

Fire Systems:

- **Inspected annually by City fire marshal and our fire suppression contractor**

Elevators:

- **Elevator maintenance contract. Annual State inspections.**

Electric Provided to Center by DQE:

- **Power fed from two separate transformers**

Electrical Testing by Siemens

Reporting of Test Results:

All relevant test results from building critical systems are reported to the clients who depend on our Center's performance